Electronic Declaration Gates are available in 7 airports in Japan.

Narita Airport, Haneda Airport, Kansai International Airport,
Chubu Centrair International Airport, Fukuoka Airport ,
New Chitose Airport and Naha Airport

ICAO and IATA recommend electronic declaration in order to mitigate human-to-human contact as one of preventive measures against COVID-19

*All passengers with IC passports are able to use Electronic Declaration Gates.

Beforehand! Simple declaration on the smartphone

By downloading the Customs Declaration App or accessing to the website from the QR here, you will be able to create a QR containing the information on your Customs Declaration Form with which you will be able to use the Electronic Customs Declaration Gates (e-Gates) at an applicable airport.

Download on the App Store

ANDROID APP ON Google Play

Customs Declaration Website

Speedy passing of the gate at the customs inspection area!

All you need is your IC passport and QR

You can submit your "Declaration of Accompanied Articles and Unaccompanied Articles" by putting your IC passport and the QR which you created on the respective readers of the electronic declaration terminal at the customs inspection area in the airports. Your face photos are taken during the process for facial recognition when passing through the Gate.

* Please use hand sanitizers before and after using the terminal.

Pass through the gate with facial recognition

After the procedure at the electronic declaration terminal is complete, you can pass through the gate smoothly.

* Inspection by customs officers may be required.

* The photo taken for facial recognition is deleted immediately after passing through the Gate.

* If you need to declare parsonal effects or unaccompanied articles exceeding duty-free allowance, you will be guided to the inspection table with customs officers.
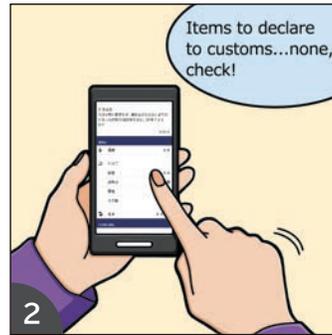
If you have any questions, please ask customs officers in the airport.

Japan Customs official character "Custom-kun"

How to use the Electronic Declaration Gate ~Customs Declaration App ver.~

1. With downloading the customs declaration application in advance, you may complete customs entry procedures smoothly.

2. With inputting the data according to the guidance of the app, you may create your QR.

3. With preparing your QR and IC passport, you may go to the electronic declaration terminal at the customs inspection area of the airport.

4. You may just put your QR and the photo page of your IC passport on the respective readers of the electronic declaration terminal.
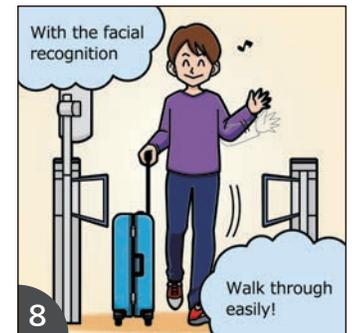
5. The camera on the terminal takes your face photo during the process at the electronic declaration terminal.

6. It is recommended to go through the procedures while waiting at the baggage claim.

7. After picking up check-in baggage, you may walk to the Gate without waiting.

8. You can pass through the Gate smoothly with facial recognition.

OK!!

The procedures are required for each person.

Small children* can pass through the Gate with family.

*Only children shorter than 100 cm in height

OK!!

You can pass through the Gate with carts.

A wheelchair-user can pass through on the wheelchair.

Note when the face photo is taken

Your face photos are taken during the process at the electronic declaration terminal for facial recognition when passing through the Gate. Please take off any items covering your face.

税 関
JAPAN CUSTOMS

Japan Customs Website   http://www.customs.go.jp/

Part of the international tourist tax revenue is used for the electronic declaration gate.