

9301: Customs Counselor System

The objective of the Customs Counselor System is to facilitate appropriate and smooth customs administration by providing proper knowledge on import and export procedures to concerned parties, clearing up misunderstandings, and if necessary, revising or improving import and export procedures via consultations or hearing complaints.

If you have an inquiry regarding customs formalities, etc., please feel free to ask a customs counselor at the nearest Customs office.

Locations and telephone numbers of customs counselors are below.

Customs Name	Division Name	Telephone	Address
Hakodate Customs	Custom Clearance Division, Customs Counselor	0138-40-4261	Hakodate Port Common Government Office Bldg. 24-4, Kaigan-cho, Hakodate-shi, Hokkaido 040-8561
	Sapporo Branch Customs	011-231-1443	Sapporo 2nd Common Government Office Bldg. 10, Odori-nishi, Chuo-ku, Sapporo-shi, Hokkaido 060-0042
Tokyo Customs	Custom Clearance Division, Customs Counselor	03-3529-0700	Tokyo Port Common Government Office Bldg. 2-7-11, Aomi, Koto-ku, Tokyo 135-8615
	Haneda Branch Customs	050-5533-6962	2-6-4, Haneda Kuko, Ota-ku, Tokyo 144-0041
	Haneda Branch Customs (Air-cargo)	050-5533-6988	2-6-3, Haneda Kuko, Ota-ku, Tokyo 144-0041
	Narita Branch Customs	0476-34-2128 2129	Narita Airport 2nd Terminal Bldg. 1-1, Aza Furugome Furugome, Narita-shi, Chiba 282-8603
	Narita Air Cargo Customs Sub-branch	0476-32-6020	2159, Aza Tennamino Komaino, Narita-shi, Chiba 282-8603
	Tokyo Overseas Mail Sub-branch Customs	03-5665-3755	Japan Post Service Co., Ltd. Tokyo International Branch 3F 3-5-14, Shinsuna, Koto-ku, Tokyo 136-0075
	Oi Sub-branch Customs	03-3790-6803	4-1-10, Tokai, Ota-ku, Tokyo 143-0001

Customs Name	Division Name	Telephone	Address
Yokohama Customs	Custom Clearance Division, Customs Counselor	045-212-6000	Yokohama 1st Port Common Government Office Bldg. 1-6-2, Shinko, Naka-ku, Yokohama-shi, Kanagawa 231-8401
	Daikoku-futo Sub-branch Customs	045-506-8313	15, Daikoku-futo, Tsurumi-ku, Yokohama-shi, Kanagawa 230-0054
	Honmoku-futo Sub-branch Customs	045-625-5037	2, Honmoku-futo, Naka-ku, Yokohama-shi, Kanagawa 231-0811
	Kawasaki Overseas Mail Sub-branch Customs	044-366-7766	Japan Post Service Co., Ltd. Kawasaki Post Branch 1F 1-3, Minami-watarida-machi, Kawasaki-ku, Kawasaki-shi, Kanagawa 210-0899
Nagoya Customs	Custom Clearance Division, Customs Counselor	052-654-4100	2-3-12, Irifune, Minato-ku, Nagoya-shi, Aichi 455-8535
	Shimizu Branch Customs	054-352-6117	Shimizu Port Common Government Office Bldg. 9-1, hinode-cho, Shimizu-ku Shizuoka-shi, Shizuoka 424-8670
	Chubu Airport Branch Customs	0569-38-7600	Chubu Airport Common Government Office Bldg. 1-1, Centrair , Tokoname-shi, Aichi 479-0881
	Chubu Overseas Mail Sub-branch Customs	0569-38-1524	Japan Post Service Co., Ltd. Chubu International Post Branch 3-13-2, Centrair , Tokoname-shi, Aichi 479-0199
Osaka Customs	Custom Clearance Division, Customs Counselor	06-6576-3001 ~3005	Osaka Port Common Government Office Bldg. 4-10-3, Chikko, Minato-ku, Osaka-shi, Osaka 552-0021
	Kansai Airport Branch Customs	072-455-1601	CIQ Common Government Office Bldg. 1, Senshukuko-naka, Tajiri-cho, Sennan-gun, Osaka 549-0011
		072-455-1600	Kansai Airport Regional Common Government Office Bldg. 1, Senshukuko-minami, Sennan-shi, Osaka 549-0021
	Nanko Sub-branch Customs	06-6614-5345	7-1-41, Nanko-higashi, Suminoe-ku, Osaka-shi, Osaka 559-0031
	Osaka Overseas Mail Sub-branch Customs	072-455-1850	Japan Post Service Co., Ltd. Osaka International Branch 3F 1, Senshukuko-minami, Sennan-shi, Osaka 549-8799

Customs Name	Division Name	Telephone	Address
Kobe Customs	Custom Clearance Division, Customs Counselor	078-333-3100	12-1, Shinko-cho, Chuo-ku, Kobe-shi, Hyogo 650-0041
	Hiroshima Branch Customs	082-505-6927	Hiroshima Port Common Government Office 3-10-7, Ujinakaigan, Minami-ku, Hiroshima-shi, Hiroshima 734-0011
	Rokko Island Sub-branch Customs	078-857-0741	1, Koyo-cho-nishi, Higashinada-ku, Kobe-shi, Hyogo 658-0033
	Port Island Sub-branch Customs	078-303-3419	2-1, Minatojima-nakamachi, Chuo-ku, Kobe-shi, Hyogo 650-0046
Moji Customs	Custom Clearance Division, Customs Counselor	050-3530-8372	Moji Port Common Government Office Bldg. 1-3-10, Nishi-kaigan, Moji-ku, Kitakyushu-shi, Fukuoka 801-8511
	Hakata Branch Customs	092-263-8235	Fukuoka Port Common Government Office Bldg. 8-1, Okihama-cho, Hakata-ku, Fukuoka-shi, Fukuoka 812-0031
	Fukuoka Airport Branch Customs	092-477-0101	Fukuoka Airport Common Government Office Bldg. 606, Kamiusui, Hakata-ku, Fukuoka-shi, Fukuoka 812-0005
	Fukuoka Overseas Mail Sub-branch Customs	092-663-6260	Japan Post Service Co., Ltd. Shin-Fukuoka Branch 4-13-70 Kamata Higashi-ku Fukuoka-shi Fukuoka 812-0051
Nagasaki Customs	Custom Clearance Division, Customs Counselor	095-828-8619	1-36, Dejima-machi, Nagasaki-shi, Nagasaki 850-0862
Okinawa Regional Customs	Customs Counselor	098-863-0099	Naha Port Common Government Office Bldg. 2-11-1, Minato-machi, Naha-shi, Okinawa 900-0001